LEGAL PROFESSION ACT 2008 - SECT 291

291. Notification of client's rights

- (1) A bill must include or be accompanied by a written statement setting out —
- (a) the following avenues that are open to the client in the event of a dispute in relation to legal costs
 - (i) costs assessment under Division 8;
 - (ii) the setting aside of a costs agreement under section 288;
 - (iii) making a complaint under Part 13;

and

- (b) any time limits that apply to the taking of any action referred to in paragraph (a).
- (2) Subsection (1) does not apply in relation to a sophisticated client.
- (3) A law practice is taken to have complied with the requirement to disclose the details referred to in subsection (1) if it provides a written statement in or to the effect of a form prescribed by the regulations for the purposes of this subsection.
- (4) A form prescribed for the purposes of subsection (3) may, instead of itself containing details of the kind referred to in that subsection, refer to publicly accessible sources of information (such as an internet website) from which those details can be obtained.
- (5) The regulations may require the Board to develop a statement of the relevant details and to revise it as necessary to keep it up to date.